



Meeting Notice

Date: March 5, 2019

To: Regional Aging and Disability Advisory Committee

From: Jennifer Brewton, AAA/ADRC Director

Subject: RADAC Meeting- March 12, 2019

The next meeting of the Regional Aging and Disability Advisory Committee will be held Tuesday, March 12, 2019 at 12:00 noon in the CMCOG conference room.

Please be advised that our staff and financial reports will be provided at this meeting. If you have any questions or need additional information, please contact Jennifer Brewton at 803-744-5134 or by email at jbrewton@centralmidlands.org.

Serving the Midlands Senior Citizens

236 Stoneridge Dr. Columbia, SC 29210 ☐ (803)-376-5390 ☐ FAX (803)-376-5394

The Mission Statement of the AAA.ADRC is to promote a positive experience of aging for older individuals, the disabled community and their families



AGENDA

REGIONAL AGING AND DISABILITY ADVISORY COMMITTEE

Tuesday, March 12, 2019

12:00 p.m.

- | | | |
|--------------|---|------------------|
| I. | Call to Order | Julie Ann Dixon |
| II. | Welcome and Invocation | Kay Mitchel |
| III. | Approval of Agenda & Minutes (Enclosure 1) | Action |
| IV. | Legislative Update | Tom Lloyd |
| V. | RADAC Emergency Preparedness Subcommittee Report | Carol Boykin |
| VI. | Aging Program Update | Jennifer Brewton |
| | a. Financial Report (Enclosure 2) | Chanell Jackson |
| | b. Family Caregiver Support Program (Enclosure 3) | Candice Holloway |
| | c. Information & Referral/Assistance (Enclosure 4) | Joe Perry |
| | d. Ombudsman Program (Enclosure 5) | Freteria Addison |
| | e. Assessment Program (Enclosure 6) | Jenny Andrews |
| | f. SHIP (Enclosure 7) | Shelia Bell-Ford |
| | g. Needs Assessment Update (Enclosure 8) | Jennifer Brewton |
| VII. | Public Comment | Open |
| VIII. | Adjourn | Julie Ann Dixon |

Next Meeting: May 14, 2019, 12:00 p.m.

Contractor's Meeting immediately following RADAC Meeting



The Regional Aging and Disability Advisory Committee (RADAC)
Central Midlands Council of Governments
Tuesday, January 8, 2019 ♦ 12:00 p.m. ♦ CMCOG Conference Room

COMMITTEE MEMBERS PRESENT:

Vina Abrams, Newberry County
Peggy Butler, Lexington County
Ellen Cooper, Richland County
Julie Ann Dixon, Chair, Richland County
Thomas Lloyd, Lexington County
Joyce Mason, Richland County
Joyce Mize, Lexington County
Harriet Miller, Richland County
Kevin Miller, Richland County
Joyce Mize, Lexington County
Betty Schumpert, Newberry County

GUESTS PRESENT:

Carol Boykin
Shamay Oware

CONTRACTORS PRESENT

Angie Conner, Fairfield County Council on Aging
Lynda Christison, Lexington County Recreation and Aging Commission
Lynn Stockman, Newberry County Council on Aging
Pam Dukes, Senior Resources, Richland County

STAFF MEMBERS PRESENT:

Fretoria Addison, Ombudsman Volunteer Program Coordinator
Jenny Andrews, Aging Program Coordinator
Sheila Bell-Ford, SHIP Program Coordinator
Jennifer Brewton, AAA/ADRC Director
Jessica Foster, Operations Coordinator
Joe Perry, Information, Referral and Assistance
Malia Ropel, Finance Director
Reginald Simmons, Deputy Executive Director

I. CALL TO ORDER

Chairman Julie Ann Dixon called the meeting to order at 12:00 p.m. on January 8, 2019.

II. Invocation

Marygail Douglas gave the invocation

III. Approval of Agenda & Minutes

a. Approval of Agenda

Joyce Mize moved, seconded by Vina Abrams to approve the Agenda

b. Approval of July 10, 2018 Minutes

Betty Schumpert moved, seconded by Ellen Cooper to approve the minutes with corrections

c. Approval of New Committee Member (Joyce Mize)

Ellen Cooper moved, seconded by Peggy Butler to approve Joyce Mize as a new committee member

IV. AAA/ADRC

a. Malia Ropel gave an update on FY2019 Budget and Expended. From July 1, 2019 to July 31, 2019, they are as follows:

Family Caregiver support:	Budgeted \$410,993.61 Expended \$183,845.71
Transportation:	Budgeted \$553,775.25 Expended \$249,757.69
Home Care I:	Budgeted: \$342,627.62 Expended \$119,788.01
Home Care II:	Budgeted: \$127,422.00 Expended: \$23,788.28
Legal Services:	Budgeted: \$95,892.42 Expended \$21,421.78
Congregate Meals:	Budgeted: \$547,717.23 Expended \$196,108.56
Home Delivered Meals:	Budgeted: \$1,171,930.91 Expended: \$630,757.24
NSIP:	Budgeted: \$331,608.39 Expended: \$117,013.39
Evidence Based Programs:	Budgeted: \$43,089.76 Expended: \$17,242.50

b. Jennifer Brewton gave a presentation on the quarterly reports. In order to better account for quarterly reports, staff proposed to provide a guest speaker with relevant RADAC volunteer information two meetings a year. IE: Project Hope with RCSD. RADAC volunteers were opposed to this. All staff will continue to run reports prior to each meeting with the understanding reports may not line up to dates of the meeting.

V. Family Caregiver Support Program

Candice Holloway gave an update of the Family Caregiver Support Program. She reported numbers for July 1, 2018 thru September 30, 2018 The awarded amount is \$406,993.61 of that a total of \$211,103.66 was allocated and \$99,266.76 was spent. One hundred forty-two (142) vouchers have been written. Current applications are being received daily. As of this date, 62 are pending and 91 are considered inactive (waiting for a caregiver decision). We have requested additional State and Alzheimer's funding in the amount of \$50,000 each.

VI. Information and Referral/Assistance Program

Joe Perry gave an update on the I&R/A program. From July 2018 to September 2018 I&R/A had 894 contacts. The top 5 Presenting Needs were Utility Assistance, Medicaid Waiver Information, Home Repair/Modification Assistance, Rental Assistance and Home chores/homemaker services.

VII. Ombudsman Program Update

Fretoria Addison gave an update on the Ombudsman Program. From October 1, 2018 to December 31, 2018 (Stats will change) there were 230 open cases, 455 complaints, 50 Outreach Efforts, 35 Consultations, 3 Councils, 60 Facility Visits/RV's and 20 volunteers.

VIII. Client Needs Assessment Program

Jenny Andrews gave an update on the Assessment Program. July 1, 2018 thru December 31, 2018 there was 950 assessments done.

IX. State Health Insurance Program

Sheila Bell-Ford gave an update on the SHIP Program. From July to September 2018, staff assisted 728 Medicare beneficiaries'/family members. Three (3) outreach events were conducted. October to December 2018 staff assisted 689 Medicare beneficiaries'/family members. Four (4) outreach events were conducted.

X. Public Comment

XI. Next Meeting: March 12, 2019

XII. Adjourn 1:11 pm

**Central Midlands Area Agency on Aging
Financial Update**

ENCLOSURE 2

	<u>Budget</u>	<u>Expended as of 1/31/2019</u>	<u>Balance</u>
Family Caregiver Support			
Title III E Respite (Federal Funding)	\$ 163,891.09	\$ 86,463.61	\$ 77,427.48
Title III E Seniors Raising Children	\$ 44,614.52	\$ 37,655.50	\$ 6,959.02
State Respite	\$ 150,243.82	\$ 77,205.18	\$ 73,038.64
State Respite Seniors Raising Children	\$ -	\$ -	\$ -
Alzheimer's Respite	\$ 135,713.70	\$ 61,832.88	\$ 73,880.82
Elks Club - Respite	\$ 4,000.00	\$ -	\$ 4,000.00
	\$ 498,463.13	\$ 263,157.17	\$ 235,305.96
Transportation			
Title III B (Federal Funding)	\$ 351,890.48	\$ 296,997.23	\$ 54,893.25
HCBS (State Funding)	\$ 166,157.67	\$ 37,420.44	\$ 128,737.23
	\$ 518,048.15	\$ 334,417.67	\$ 183,630.48
Home Care I (Chores)			
Title III B (Federal Funding)	\$ 209,587.30	\$ 161,294.76	\$ 48,292.54
BINGO (State Funding)	\$ 72,079.09	\$ 1,144.13	\$ 70,934.96
HCBS (State Funding)	\$ 31,750.00	\$ -	\$ 31,750.00
	\$ 313,416.39	\$ 162,438.89	\$ 150,977.50
Home Care II (Personal Care)			
Title III B (Federal Funding)	\$ 78,953.00	\$ 32,572.13	\$ 46,380.87
HCBS (State Funding)	\$ 43,718.75	\$ -	\$ 43,718.75
	\$ 122,671.75	\$ 32,572.13	\$ 90,099.62
Legal Services			
Title III B (Federal Funding)	\$ 89,392.67	\$ 32,294.24	\$ 57,098.43
HCBS (State Funding)	\$ -	\$ -	\$ -
	\$ 89,392.67	\$ 32,294.24	\$ 57,098.43
Congregate Meals			
Title III C1 (Federal Funding)	\$ 431,029.20	\$ 256,847.90	\$ 174,181.30
HCBS (State Funding)	\$ 100,000.00	\$ 10,822.17	\$ 89,177.83
	\$ 531,029.20	\$ 267,670.07	\$ 263,359.13
Home Delivered Meals			
Title III C2 (Federal Funding)	\$ 831,949.97	\$ 604,472.39	\$ 227,477.58
HCBS (State Funding)	\$ 403,043.41	\$ 259,626.96	\$ 143,416.45
	\$ 1,234,993.38	\$ 864,099.35	\$ 370,894.03
Nutrition Services Incentive Program (NSIP)			
NSIP (Federal Funding)	\$ 331,608.39	\$ 159,812.71	\$ 171,795.68
Evidence Based Programs			
Title III D (Federal Funding)	\$ 45,089.76	\$ 22,940.00	\$ 22,149.76

Family Caregiver Support Program
Update: From 1 July 2018 through 31 January 2019
For RADAC March 2019

	Awarded amount	Allocated	Spent	Vouchers
State Respite	\$150,243.82	\$100,711.45	\$77,205.18	75
Seniors : SRC	\$12,530.48	0	0	0
Assistive Tech	0	0	0	0
Funding Subtotal	\$162,774.30	\$100,711.45	\$77,205.18	75

FCSP/Title IIIIE	\$139,307.33	\$130,702.89	\$70,933.60	82
Supplies	\$24,583.66	\$22,498.13	\$15,530.31	52
Title IIIIE- SRC	\$44,614.52	\$37,655.50	\$37,655.50	55
Funding Subtotal	\$208,505.61	\$190,856.52	\$124,119.41	189

Alz Respite	\$135,713.70	\$97,166.49	\$61,832.88	65

Totals:	\$506,993.61	\$388,734.46	\$263,157.47	
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Additional Program Information:

Received additional funds in State and Alzheimer's funding in the amount of \$50,000 each

Information and Referral/Assistance (I&R/A) Quarterly Report

CENTRAL MIDLANDS AREA AGENCY ON AGING

DATE:	February 28, 2019
TIME PERIOD:	July 1, 2018 – November 30, 2018
REPORTING PERSONNEL:	Joe Perry Information, Referral & Assistance Specialist

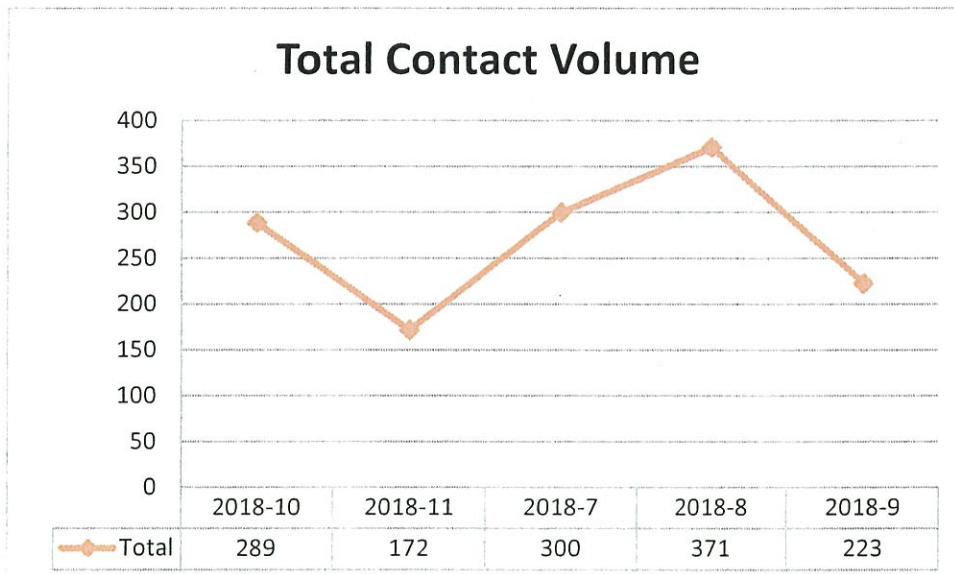
I. Data Related Reporting

a) **Total Contact Volume**

Total Contact Volume

	2018-7	2018-8	2018-9	2018-10	2018-11	Grand Total
Aiken	1				1	2
Anderson	1					1
Bamberg	1					1
Barnwell		1				1
Berkeley				1	2	3
Charleston			1			1
Cherokee					1	1
Clarendon	2					2
Dorchester				1	1	2
Fairfield	9	12	3	8	4	36
Florence			2			2
Georgetown			1			1
Greenville	1		3			4
Greenwood				1		1
Horry					2	2
Jasper		1				1
Kershaw			1	3		4
Lancaster					1	1
Lexington	83	91	75	69	46	364
Newberry	6	13	7	11	2	39
Oconee		3				3
Orangeburg					1	1
Out of State	2	2	1		3	8
Richland	190	247	128	193	108	866
Saluda	2		1			3
Spartanburg		1				1
Sumter	1					1
Union				1		1
Williamsburg				1		1
York	1					1
Grand Total	300	371	223	289	172	1355

Information and Referral/Assistance (I&R/A) Quarterly Report

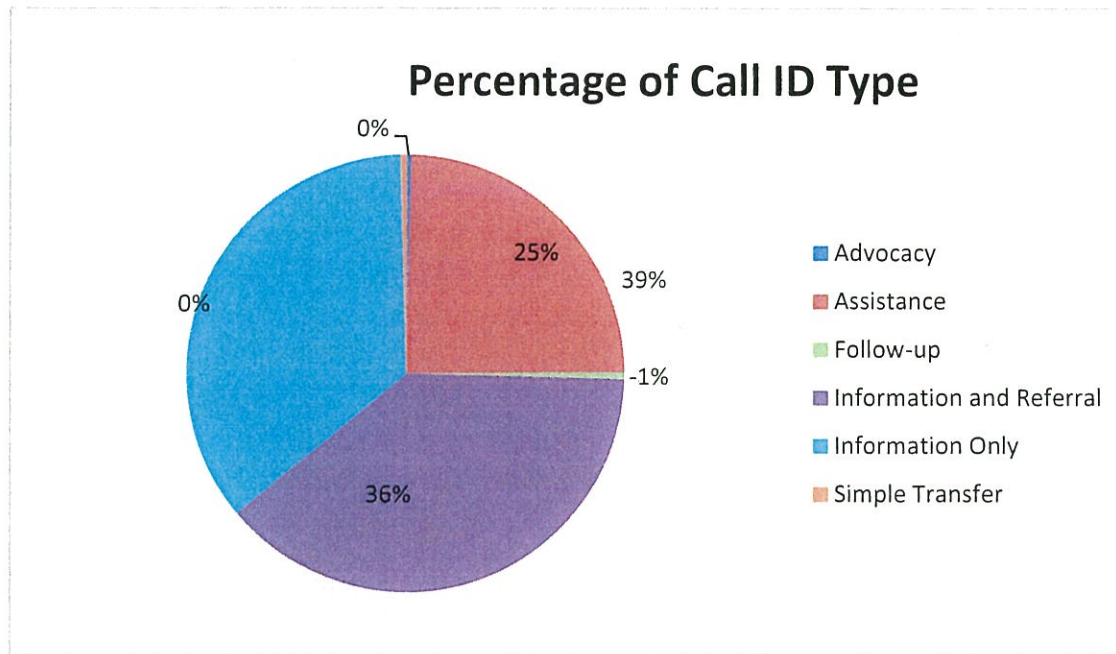


b) Call ID Type

Call ID Type

	Advocacy	Assistance	Follow-up	Information and Referral	Information Only	Simple Transfer	Grand Total
Aiken		1		1	1		3
Anderson				1			1
Bamberg		1		1			2
Barnwell					1		1
Berkeley				1	2		3
Charleston					1		1
Cherokee					1		1
Clarendon					2		2
Dorchester				1	1		2
Fairfield		14		21	14	1	50
Florence				1	1		2
Georgetown					1		1
Greenville		1		1	3		5
Greenwood				1			1
Horry					2		2
Jasper					1		1
Kershaw				1	3		4
Lancaster					1		1
Lexington		124	2	201	160		487
Newberry		13	1	20	17	1	52
Oconee		2		1	2		5
Orangeburg					1		1
Out of State		2		3	5		10
Richland	6	281	6	437	415	6	1151
Saluda		2		2	1		5
Spartanburg		1			1		2
Sumter					1		1
Union					1		1
Williamsburg				1			1
York					1		1
Grand Total	6	442	9	695	640	8	1800

Information and Referral/Assistance (I&R/A) Quarterly Report



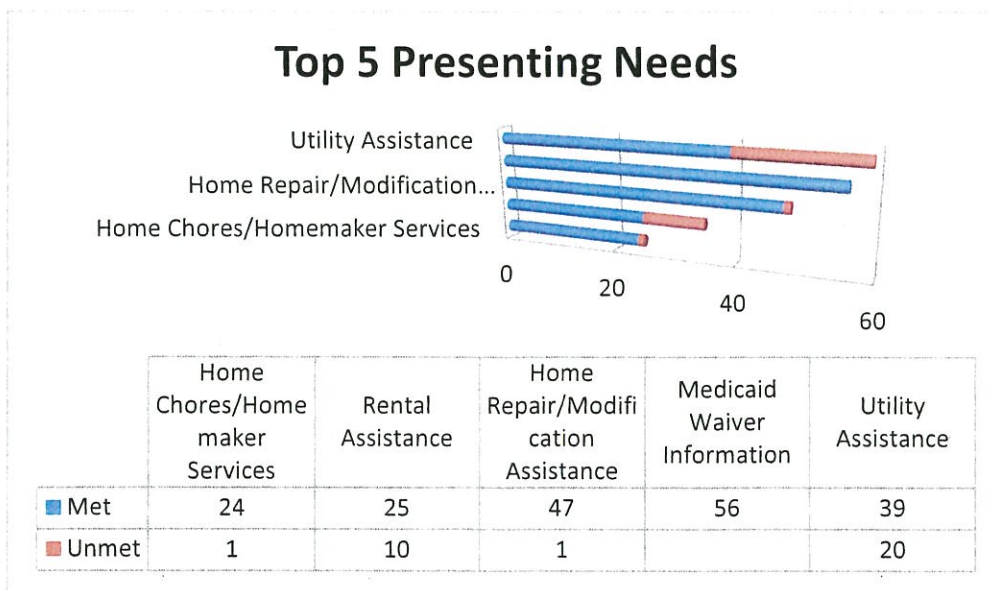
c) Outreach Efforts

Outreach

	2018-7	2018-8	Grand Total
Print Other Activity. Newspaper, Newsletter, Pamphlets, Fliers, Posters, Targeted Mailings (blank)	1		1
Grand Total	1	1	2

Both events were for Richland County

d) Presenting Needs



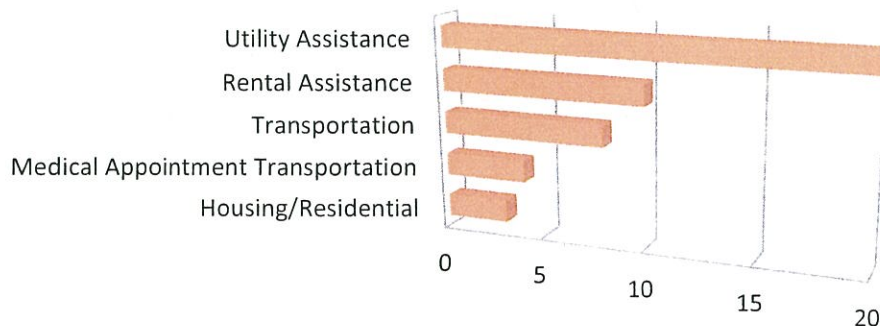
Information and Referral/Assistance (I&R/A) Quarterly Report

e) Unmet Needs

Unmet Needs by County

	Fairfield	Lexington	Newberry	Richland	Grand Total
Utility Assistance	1	1		18	20
Rental Assistance			1	9	10
Transportation		2		6	8
Medical Appointment Transportation		1	1	2	4
Housing/Residential				3	3
Emergency Housing/Shelter				2	2
Dental Assistance				2	2
Advocacy/Legal				2	2
Assistive Technology		1			1
Medical Equipment / Personal Care Supplies				1	1
Food - In-Home		1			1
Support Groups/One-to-One Support		1			1
Miscellaneous Category				1	1
Emergency Services				1	1
Information Services				1	1
Basic Needs/Assistance				1	1
Yard Work Services		1			1
Home Chores/Homemaker Services		1			1
Accessible/Lift Equipped Transportation			1		1
Home Repair/Modification Assistance		1			1
Grand Total	1	10	3	49	63

Top 5 Unmet Needs



	Housing/Residential	Medical Appointment Transportation	Transportation	Rental Assistance	Utility Assistance
Unmet	3	4	8	10	20

Information and Referral/Assistance (I&R/A) Quarterly Report

II. Action Plan

Summary and Analysis

[Include a brief 2 – 3 sentence summary and analysis of the data above for this quarter.]

Overall numbers for Total Contact Volume, Call ID Types and Presenting Needs Contacts suffered a Significant decrease in the first five months of Fiscal Year 201-2019 as compared to the same period For FY 2017-2018 (1355 versus 1708 – a decrease of 20.6 percent). Staffing changes within the Information, Referral and Assistance Specialist position has had a major impact on our ability to give help. Our most pressing needs so far have been Utility Assistance and Rental Assistance.

Trends

[Outline at least one data correlation or relationship you've identified.]

Outreach efforts declined during the first part of this Fiscal Year because of the turnover in the Information, Referral and Assistance Specialist position. Plans are being made to schedule outreach efforts with a concentrated emphasis on our two less populated counties of Fairfield and Newberry. Our greatest Presenting Needs so far in FY 2018-2019 have been Utility Assistance, Rental Assistance and Medical Appointment Transportation.

Strategic Planning Development

[Highlight at least one area in need of improvement; and address at least one unmet need by proposing a goal to help improve access to that particular service or need.]

We are beginning to see an increase in the number of people needing Medical Appointment Transportation as more seniors are seeking affordable rides to doctor's appointments. We are looking to work with a new initiative with AARP and local religious organizations to develop new opportunities for our clients.

Information and Referral/Assistance (I&R/A) Quarterly Report

III. Programmatic Insight

Training and Certifications:

[List all training or certification (please only list those received during this time period)]

TITLE	Date of Training/Certification	Length of Time
DHEC Healthcare Coalition Meeting	12/07/2018	2.0
Information, Referral & Assistance Specialists Meeting	12/12/2018	1.0
DHEC Healthcare Coalition Meeting	01/04/2019	2.0
Information, Referral & Assistance Specialists Meeting	01/17/2019	4.0
Information, Referral & Assistance Specialists Meeting	02/14/2019	1.0
Medicaid Estate Recovery Overview	02/25/2019	1.0
SHIP Training	02/27/2019	4.0

Requests for Training(s) and/or Technical Support:

[List any requests for training and/or technical assistance needed by the regional I&R/A Specialist from the LGOA]

1.	AIRS Certification Training
2.	
3.	

Achievements:

[List one major achievement and a brief 1-3 sentence description of this achievement that occurred during this time period (please include any new initiatives, partnerships, or programs.)]

Long Term Care Ombudsman Quarterly Report

Central Midlands Long Term Care Ombudsman Program

Who are we?

Long-Term Care Ombudsmen are advocates for residents of long term care facilities. We work to resolve problems related to abuse, neglect, exploitation, quality of care, improper discharges, respect and dignity issues etc, on behalf of residents. The Long-Term Care Ombudsman staff advocates, mediates and/or investigates to bring about changes that will improve residents' quality of care and quality of life.

Facilities

The Central Midlands Ombudsman Program is responsible for **6,881** beds in **111** facilities throughout the Midlands.

Stats below are for October 1, 2018 to February 28, 2019 (*these stats will change and are tentative)**

• Number of cases opened	365 Cases (<i>tentative</i>)
• Number of complaints	704 Complaints (<i>tentative</i>)
• Community Education	51 Outreach efforts (<i>tentative</i>)
• Consultations	39 (<i>tentative</i>)
• Councils	3 (<i>tentative</i>)
• Facility Visits/RVs	99 (<i>tentative</i>)
• Number of volunteers	20 Volunteers

Top Three Complaints

Nursing Homes

- 1. Dignity and Respect**
- 2. Resident-to-Resident Physical/Sexual Abuse**
- 3. Transfers/Discharges**

Long Term Care Ombudsman Quarterly Report

Assisted Living/Residential Care

- 1. Dignity and Respect**
- 2. Resident-to-Resident**
- 3. Misappropriation of Resident's Funds/Property**

Spotlight on Advocacy – Resident Right's and Volunteer Ombudsman Program

The Central Midlands Long-Term Care Ombudsman Program are targeting Resident Right's in regards to respect and dignity as it continues to be a growing concern within our long-term care facilities. We will continue to educate facility staff, family and residents to ensure that our Residents' rights are not being violated. Examples of respect and dignity issues may include: mail, privacy when on the phone or having care provided, snacks during the day and night, etc.

The Central Midlands Friendly Visitor Program continues to recruit volunteers for training throughout the year. As of March 2019, the program has a total of **20** trained volunteers. The staff continues to mail and take flyers and educational materials to churches, libraries and other agencies. Newspaper ads have been very helpful in the recruiting process, however, we have been successful on Volunteer Match as well.

We are always recruiting if you are interested or know someone that would like to become a volunteer, please contact our office at 803-376-5389 at your earliest convenience. Please continue to spread the word about our volunteer program and share this information with your church, family and friends.

New Mandate:

Nursing homes receiving federal funding are now required to report Resident-to-Resident altercations/abuse and Transfers and Discharges to the Long-Term Care Ombudsman Program. Ombudsman staff is following up on these reports to make sure residents are safe and to be sure there are no discharge violations/improper discharges.

	Fairfield – New	Fairfield – reassessments	Lexington – New	Lexington – reassessments	Newberry – New	Newberry – reassessments	Richland – New	Richland – reassessments	Total
July	8	7	23	10	10	24	23	47	152
August	7	15	56	20	7	5	39	28	178
September	5	11	53	19	15	21	10	44	178
October	13	17	41	41	7	22	7	61	209
November	7	19	19	40	3	8	12	27	135
December	2	13	17	23	6	16	0	21	98
January	13	9	14	52	10	22	19	38	177
February	16	20	14	40	11	10	12	19	142
March									0
April									0
May									0
June									0
Total	71	111	237	245	69	128	122	285	1269

SHIP Report- March 12, 2019

The SHIP (State Health Insurance Program) Program is responsible for all aspects of the SHIP Program, including providing counseling services to Medicare, Medicaid and Tri-care Beneficiaries, recruiting volunteers, conducting presentations and attending health fairs to bring awareness and education to the community, Medicare fraud, assist beneficiaries with Extra Help applications and appeals, prepare quarterly reports as required by CMS and the LGOA and inputting required data into the state approved data base program.

Client Contacts - Year to Date

JANUARY 1, 2018 – FEBRUARY 28, 2019 - Staff assisted 2,746 Medicare beneficiaries/family members.

Outreach Events – Year to Date

JANUARY 1, 2018 – FEBRUARY 28, 2019- Staff conducted 18 OUTREACH EVENTS

Presentations to Public/ Health Fair, Senior Fair or Other Events

9- Presentations, 9-Health Fairs

Respectfully submitted by:

Shelia Bell-Ford

SHIP Coordinator

Central Midlands Area Agency on Aging

Percent of Total Surveyed

908 = Number Surveyed

260 29% Yes	Are you CURRENTLY receiving services from a Senior Center or Area Agency on Aging?
438 48% No	

Section 1: Demographic Information

Gender	637 70% Female	Income (monthly)	63 7% \$750 or less
	201 22% Male		46 5% \$751 to \$850
Race	209 23% African American		69 8% \$851 to \$1,005
	2 <1% Asian		151 17% \$1,006 to \$1,336
	3 <1% Hispanic		151 17% \$1,337 to \$2,010
	625 69% White		275 30% \$2,011 or more
	15 2% Other		114 13% Unknown
Age	13 1% Less than 40	Number in Household	394 43% 1 person
	14 2% 41 – 49		335 37% 2 people
	16 2% 50 – 54		78 9% 3 people
	25 3% 55 – 59		24 3% 4 people
	111 12% 60 – 64		16 2% 5 or more people
	192 21% 65 – 69		
	188 21% 70 – 74		
	149 16% 75 – 79		
	89 10% 80 – 84		
	91 10% 85 or older		
Marital Status	313 34% Married		
	239 26% Widowed		
	70 8% Separated		
	95 10% Divorced		
	62 7% Living with Partner		
	100 11% Single		

Agency Distribution

2,399 Forms Distributed
 908 Forms Returned
 38% Percent Returned

Distribution by County

County	# Forms	# Return	% Return
Fairfield	102	105	>100%
Lexington	1,584	582	37%
Newberry	57	47	82%
Richland	656	141	21%

2,399 875* 36%

* 33 Forms returned without specifying County.

Central Midlands Area Agency on Aging

Percent of Total Surveyed

908 = Number Surveyed

Section 2: Please check all the below items that YOU can relate to and are currently experiencing.

1	400	44%	3. I cannot do my yard work due to physical or medical reasons.
2	309	34%	7. I am concerned about falls or other accidents.
3	280	31%	1. I have trouble keeping my home clean.
4	214	24%	9. Sometimes I feel lonely or sad, even isolated.
5	185	20%	13. I need to exercise more but don't know where to start.
6	180	20%	4. It is difficult for me to get to the grocery store, pharmacy and/or medical appointments.
7	147	16%	10. I can't grocery shop or cook much so home delivered meals would be helpful.
8	147	16%	11. I don't know where the closest senior center is located.
9	130	14%	2. It is difficult for me to do my laundry due to lifting, folding and putting clothes away.
10	126	14%	5. I have trouble keeping up with paying my bills.
11	104	11%	8. I need legal advice, but I cannot afford it.
12	78	9%	15. I am taking care of one or more adults over the age of 60.
13	73	8%	6. I need assistance with bathing, dressing and toileting.
14	61	7%	12. Sometimes I don't have enough food to eat.
15	55	6%	16. I have a serious problem with bugs in my house.
16	38	4%	14. I am responsible for taking care of a child or children under the age of 18.
17	27	3%	17. I have bed bugs and can't get rid of them.

Central Midlands Area Agency on Aging

Percent of Total Surveyed

908 = Number Surveyed

Section 3: Please put a check by the items on the list below that you are concerned about when it comes to your ability to remain independent at home.

1	292	32%	3. My physical health is declining.
2	279	31%	9. I don't know how I could afford nursing home care when and if I need it.
3	236	26%	5. I am unable to make necessary repairs on my home due to the costs.
4	225	25%	10. I can't afford to pay for dental care.
5	172	19%	17. I struggle to make ends meet on a monthly basis.
6	153	17%	15. I have to deal with challenging family issues that are stressful.
7	148	16%	12. I can't afford eyeglasses.
8	143	16%	11. I can't afford hearing aids.
9	134	15%	7. I have problems keeping my paperwork in order and sometimes loose things.
10	105	12%	18. I struggle keeping my home warm or cool due to poor insulation, leaky windows and/or structural damage.
11	93	10%	2. I have difficulty paying for my prescription medicines.
12	91	10%	8. My Insurance premium are a struggle to pay monthly.
13	75	8%	16. I don't have friends, neighbors or others that have a positive influence on my life.
14	69	8%	6. I am unable to read and understand all my mail.
15	66	7%	1. I need safe and affordable housing.
16	48	5%	19. Other: (answers compiled in a separate report)
17	46	5%	13. I have trouble finding a doctor or medical specialist near me.
18	43	5%	14. I or someone close to me has a drug or alcohol problem.
19	41	5%	4. I have mental health issues that sometimes make it difficult for me to live on my own.

Central Midlands Area Agency on Aging

Percent of Total Surveyed

908 = Number Surveyed

Section 4: Family Caregivers

Please answer the questions below if you provide substantial care to a loved one over the age of 60 or anyone who has been diagnosed with dementia.

Do you provide hands on care for a loved one?

100 11% Yes

418 46% No

How many hours a week do you provide direct hands on care?

51 6% Less than 10

4 <1% 40 – 49

31 3% 80 – 89

17 2% 10 – 19

4 <1% 50 – 59

2 <1% 90 or more

12 1% 20 – 29

3 <1% 60 – 69

10 1% 30 – 39

2 <1% 70 – 79

How many people are you currently providing direct hands on care for?

89 10% 1 person

5 1% 3 people

22 2% 2 people

4 people

Are you currently receiving funding from the Family Caregiver Support Program?

8 1% Yes

189 21% No

If so, would your loved one be able to remain at home without the support of the Family Caregiver Support Program?

6 75% Yes

1 13% No

Note: Data changed to only reflect "Yes" responses to above question.
Percent is also based on "Yes" answers.

Section 5: Senior Centers

Does your community have a Senior Center?

474 52% Yes

47 5% No

227 25% I don't know

If so, do you attend?

223 25% Yes

294 32% No

158 17% Answered "If no, why not?"